



This sheet provides details on United Central Control (UCC)'s billing practices and outlines optional (elective) services and avoidable charges. Please note, with the exception of newly-activated 3rd party services, recurring charges are invoiced in advance prior to the month they occur and payment is due within 10 days of receipt.



You will receive a summary invoice via email every month. Summary invoices include payments received, recurring charges, new accounts, and any additional charges.

Sample Summary Invoice

YOUR ALARM COMPANY	Invoice No.	12345
YOUR ADDRESS	Customer No.	1234
YOUR CITY, ST, 00000	Bill Date:	01/20/20XX

**Previous transactions:**

Previous balance	\$	500.00
Payments through 12/17/XX	\$	500.00
Other Adjustments	\$	0.00
	\$	0.00

**Current Charges:**

Recurring Accounts	\$	500.00
Other Charges	\$	50.00
	\$	550.00

	<b>Current</b>	<b>31-60 days</b>	<b>61-90 days</b>	<b>&gt; 90 days</b>
<b>Please Pay</b>	\$ 550.00	\$ 0.00	\$ 0.00	\$ 0.00

Temp status accounts (monitoring agreement needed) : 2

\*\*\* THANK YOU for choosing United Central Control \*\*\*

\*\*\* Your invoice has been upgraded! \*\*\*  
\*\*\* See reverse for details \*\*\*  
\*\*\* Thank you for your business \*\*\*

-----cut along the dotted line----- ✂ -----

^ Please include this voucher with payment ^

YOUR ALARM COMPANY	Invoice No.	12345
YOUR ADDRESS	Customer No.	1234
YOUR CITY, ST, 00000	Bill Date:	01/20/20XX

**Please Pay : \$ 550.00**

Terms: Net 10

UCC  
P.O. BOX 836  
Williamstown, NJ 08094

## RECURRING BILLING

This section contains recurring charges that have not been added or changed since the last billing period.

## OTHER CHARGES

Other charges include recurring/non-recurring dealer-level and non-recurring account-level charges.

Examples of items included in other charges are Message Center Services, Excessive Activity/Runaway, 3rd Party Services, and Telephone Line DID and usage charges.

## OPTIONAL DEALER-LEVEL SERVICES

**Dedicated Receiver Lines:** Usage for dedicated receiver lines will be re-billed to your company at minimal cost.

**Message Center Services:** You may elect to have live alarm-trained operators answer calls in your company name whenever you choose. Contact Dealer Support (dealersupport@teamucc.com or (855) 756-5558) for packages and pricing.

## POTENTIAL FEES THAT CAN BE AVOIDED

**3rd Party Excessive Activity** (i.e. AlarmNet, Uplink, etc.): While uncommon, these companies may assess UCC additional fees for unexpected or extreme activity. Ensure you adequately address activity on these types of accounts to avoid UCC billing you for reimbursements from third party charges.

**3rd Party Activations/Deactivations** (i.e. Uplink, Connect 24, etc.): To avoid paying additional monthly 3rd party monitoring fees for canceled accounts, please make sure the units have been deactivated with your 3rd party vendor.

**Credit Card Processing Fees:** Payments made by credit card will incur a 1.25% administrative fee.

**Late Fees:** A 1.5% late fee will be added to outstanding invoices older than 45 days.

**Bounced Checks:** Bounced checks are subject to a \$25.00 administrative fee.

Please contact Dealer Support at [dealersupport@teamucc.com](mailto:dealersupport@teamucc.com) or call (855) 756-5558 if you have any questions.